## Website not working as expected? Lost faith in web design companies?



No Fix, No Fee! We must be mad, or very confident in our abilities.

This is an exclusive member to member offer. We keep hearing stories of how companies have lost confidence in web development companies. We want to restore this confidence and are willing to tread boldly, where no other web company has. We are confident we can pick up from where your previous web company let you down.

We have managed to do the same for the Kent Invicta Chamber website, as they were previously told from their old suppliers it can't be done, so we picked up the peices and did what can't be done.

So please feel free to give us a go, so we can make the web work for you contact web@stylebrands.co.uk or tel: 01303 812225.

## Here is how it works and the small print, please read carefully and let us know any concerns.

Our No Fix, No Fee policy means that if we do not possess the necessary technical knowledge or ability to resolve your problem, then no charge is made. We are confident in our range of abilities to be able to analyse your website and suggest fixes or recommendations, to restore your faith in web development. **The process:** 

We need to be made aware of the issues or requirements, as individual items. So a list of items can be created, please ensure this is a precise list, as these will be the only items addressed.

We may need access to your web hosting, or administration systems, so the items can be correctly analyzed.

We will then supply a quotation if fixable, for each item in the list. If an item is not considered fixable, due to being non compatible, out of date or not a recommended solution; we will supply a quote for a new solution.

You can then pick and choose what items you would like completed. We will then complete these items and you only pay for the items that are deemed to work correctly to specification. In most cases if an item does not work to spec, we will amend it so it does, or we put our hands up in the air and say it can't be done. Hence no fee.

## T&C's:

If we can resolve the problem, but are prevented from doing so, by formal request, or not allowing us to proceed with the work, then web.style charge a minimum administration fee based at £25/hour.

If we are able to resolve the problem, but are prevented from doing so because you, the customer, does not possess the required software licenses, owners rights or access to the development code or hosting space, then web.style charge a minimum administration fee based at £25/hour.

If we provide a clear and precise diagnosis of faulty software, or development code and the customer, decides not to proceed with the our recommendations, then web.style charge a minimum administration fee based at £25/hour.



Exclusively for member of Kent Invicta Chamber Members until 31/08/16:



